

Cybersecurity and public works

An overview of cybersecurity challenges for public works, cyberattack impacts, and potential solutions

April 30, 2020



Background on cybersecurity concerns for public works

Impact of cyberattacks on public works

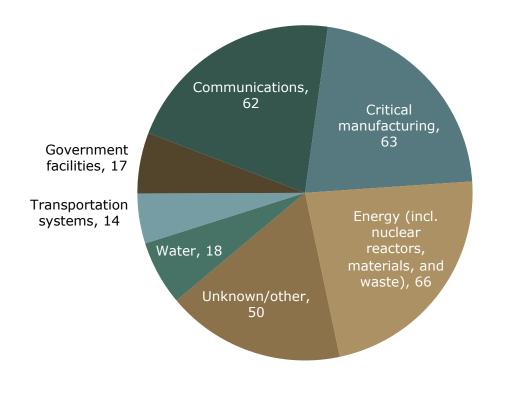
Challenges and solutions for protecting public works from cyber threats

Outlook for cybersecurity and critical infrastructure



Cyberattacks affect many public works projects

Reported cyber incidents by critical infrastructure sectors, 2016



Technology is involved in the construction, operation, and maintenance of infrastructure, as highlighted by drinking water systems and smart cities



Databases can store information gathered by street or pipeline sensors



Supervisory control and data acquisition (SCADA) systems monitor and operate drinking water systems

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Control systems turn processes such as water flow or lighting on and off



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Cybersecurity intrusions have come from multiple sources

Recent cybersecurity intrusions on the U.S. electric grid:

March 2016

- The Bowman Avenue hydroelectric dam in suburban New York was targeted by seven Iranian hackers on behalf of Iran's Revolutionary Guard Corps (IRGC)
- The IRGC also made successful breaches at 46 U.S. financial institutions
- It is believed that the New York dam was targeted accidentally, and that the IRGC had confused it with the Arthur R. Bowman dam in Oregon, which is much larger

October 2017

- North Korea is believed to be responsible for several October 2017 cyberintrusions at several U.S. power companies
- · There was no evidence that the hackings were successful in their attempts

March 2018

- The U.S. Computer Emergency Readiness Team issued an alert to several critical energy and infrastructure companies regarding a potential cyberattack
- The Department of Homeland Security (DHS) and the Federal Bureau of Investigation (FBI) concluded that there was a multi-attempt intrusion campaign by the Russian Government

Sources: Congressional Research Service, New York Times, NBC News, TIME, NPR.



Spotlight: cyberattacks on public utilities in 2019

Even small utilities are targets of cyberattacks

Overview

- In August of 2019, researchers at a Silicon Valley cybersecurity company reported that over a dozen utilities had been targeted in a series of cyberattacks using a malware called "Lookback"
- Some of the utilities are near dams, locks, and other critical infrastructure
- Most were relatively small utilities
- · Hackers used phishing emails to attempt to breach utilities' computer systems



Impact on large utilities

• None of the utilities publicly identified as impacted in the Lookback attacks are in the top ten largest U.S. utilities by customer count



Impact on small utilities

- Historically, municipally-owned utilities serving a relatively small number of customers were thought to be less susceptible to attack
- The 2019 wave of attacks demonstrated that small utilities are hacking targets
- Small utilities often lack large budgets for security



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Challenges of protecting public works systems from cyber threats

Technology, management, and training pose key challenges



Inconsistency in the role of technology across public works projects

- Variability in the ways systems are connected to networks can present both hardware and software barriers
- In some systems, any one computer can serve as a potential failure point
- In some systems, networks connecting critical infrastructure can fail



Inconsistency in who manages public works projects

- Public and private sector employees both often have a stake in public works projects
- Permitting and utility locating processes can vary across communities



Inconsistency in training opportunities

- Some utilities lack the resources for information technology and security specialists to start a formal cybersecurity program
- The Environmental Protection Agency (EPA) notes that utility staff may feel that they do not have the technical capacity to improve their security, including through training

Sources: HS Today, EPA.



Solutions to protect against cybersecurity attacks

Collaboration and awareness are key



Evaluating cyber threats and vulnerabilities across public works



Collaboration between public and private sectors on cybersecurity initiatives



Spreading awareness about the importance of cybersecurity



Conducting regular cybersecurity trainings for staff and contractors

Sources: HS Today, EPA.



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Spotlight: S. 174 – Securing Energy Infrastructure Act

Bill at a glance



Immediate need to protect our grid from the real threat of malign actors. ... So far, the federal government has not matched this serious threat with the necessary action. Our bipartisan bill has broad support, as evidenced by its passage in the Senate last December, and I hope the new Congress will take swift action on it so we can proactively protect our country's critical infrastructure from cyberattacks." – Sen. Angus King

Sources: U.S. Congress, Senator Angus King Press Releases.



The outlook for cybersecurity and public works depends on government and industry action



Critical infrastructure remains vulnerable to power disruptions



The scope and duration of a future cyberattack on the electric grid or on another critical infrastructure sector depends on preparedness and response plans



The U.S. needs government and industry partners to close identified gaps in cybersecurity preparedness and response

Sources: Energy.gov.